

Tsun-Kai Tsai

100 Rogers Road apt 303, Athens, GA 30605

tt94769@uga.edu (909)979-7855

EDUCATION

University of Georgia

Athens, GA

Enrolling in Master of International Policy program

2019-Current Time

University of California, Irvine

Irvine, CA

Bachelor of Art in Psychology

2010 - 2013

Mt. San Antonio College

Walnut, CA

Transient

2007- 2010

WORK EXPERIENCE

Acton Cabling Solutions

Ontario, CA

Warehouse operational and customer service manager

2015 - Present

- Managing warehouse daily operations and cut down operational errors rate by more than 25%
- Instructing customer service branch to increase more than 20% of customer satisfaction rate
- Negotiating price of cabling products with oversea supplier and ensuring customers get the best price for each deal
- Researching demands of the market base on current product sales situation to determine the future restocking plan
- Handling accounting work such as processing invoices, sales orders, and picking sheets

United States Marine Corps

Camp Pendleton, CA

Corporal, assistance supply platoon leader

2016 - 2017

- Led 12 to 43 marines during field operations, annual trainings, and marksmanship training etc.
- Acted as Platoon Leader of an Attachment Platoon which trained with Infantry units during field combat exercises
- Instructed hands on skills including basic rifle marksmanship and weapons operating
- Taught classes: Operational security, Operational risk management, Equal opportunity, Basic warehouse management, and Higher education options etc.

Lance Corporal, supply platoon warehouse clerk

2011 - 2016

- Provided knowledges and opinions regarding East Asia countries, cultures and politics etc., For example, the history and relationship between China and Taiwan, to marines from intelligence units
- Interpreted and translated for higher ranking personals and foreign guest military personals with the ability to read, write, and speak Chinese Mandarin
- Inventoried the unit warehouse gear stocks with 100% count accuracy

SKILLS

Technical: Human resources and supply management, team leadership, teaching, customer service

Language: Chinese Mandarin, bilingual proficiency

Other: Combat skills (combat marksmanship and squad/platoon tactics)

INTEREST

Like to critical thinking on international political and events, to interpret the deeper meaning and possible intentions behind the event, actions and reactions of the countries. Also put myself into the countries' position to profiling the countries to predict the intention, actions and reactions of the countries